



UTILITIES

Service providers are willing to waive late fees and maintain service **for those affected by the pandemic**. Contact each one directly to find out your options.

- [Sewer](#) will waive the fee for online payment. ☎ (808) 241-4082
- [Kauai Water Dept](#) will waive late fees. ☎ (808) 245-5400
- [Kauai Island Utility Cooperative](#) (KIUC) will suspend service disconnections. ☎ (808) 246-4300
- [AmeriGas](#) will suspend late fees and disconnections through May 18. ☎ 1(800) 263-74427
- [HawaiiGas](#) will offer payment plans and not discontinue services ☎ (808) 245-3301
- [Spectrum](#) will waive late fees and not terminate services. ☎ (855) 273-7629
- [AT&T](#) will waive late fees or data overage charges. ☎ 1(800) 288-2020
- [Verizon Wireless](#) will not charge a late fees or terminate services through June 30. ☎ (800) 922-0204

Assistance

- The Low Income Home Energy Assistance Program (LIHEAP) can provide support for electric or gas bills. Contact KEO at keo@keoinc.org or ☎ (808) 245-4077
- [Temporary Assistance for Needy Families](#) (TANF) can provide monthly cash benefits to families for food, shelter, and other essentials. ☎ 1(855) 643-1643
- ModestNeeds.org provides grants to assist those at risk for homelessness. Apply online www.modestneeds.org/for-applicants/apply-for-help.asp ☎ (844) 667-3776
- [Queen Liliuokalani Trust](#) provides kōkua through one-time emergency financial assistance for those Native Hawaiian families who qualify. ☎ (808) 466-8102



UNEMPLOYMENT

The Department of Labor and Industrial Relations (DLIR) is supporting impacted Hawaii workers to access the [benefits they are eligible for](#). ☎ (833) 901-2275

- Apply for Unemployment Compensation (UC) online <http://labor.hawaii.gov/ui/>
 - You may also qualify if your work hours have been cut or reduced to zero but you are still employed.
 - For those self-employed or who are not usually eligible for UC, Pandemic Unemployment Assistance (PUA) is receiving applications online <http://pua.hawaii.gov>
 - The CARES Act provides an additional \$600 per week for beneficiaries through July 31.



FINANCIAL INSTITUTIONS

Banks and unions are willing to provide loan deferral with extensions for credits and/or personal, auto, and mortgage loans.

- [Bank of Hawaii](#) ☎ (808) 694-1500
- [First Hawaiian Bank](#) ☎ (808) 844-4444
- [American Savings Bank](#) ☎ (808) 846-4645
- [Wells Fargo Bank](#) ☎ 1(800) 869-3557
- [Bank of America](#) ☎ 1(800) 432-1000